



quality makes a difference
thompson
COUPLINGS

Quality Policy

At Thompson Couplings Ltd, we are committed to implementing, developing and improving strategies, management systems and processes to ensure that all our activities uphold the highest level of safety performance and meet national and international standards.

Thompson Couplings Limited is committed to:-

- Meeting and Exceeding Customer Requirements, enhancing customer satisfaction
- Staying at the forefront in our industry through continual improvement of our products, services and the quality management system
- Comply with and, wherever possible exceed legislative and regulatory requirements and standards
- Clearly define for all employees their accountabilities and responsibilities
- Minimise the risks associated with operations to a point that is as low as reasonably practicable/achievable

Ensure that externally supplied systems and services that impact upon the safety of our operations meet appropriate safety standards

Develop and embed a safety culture in all our activities that recognises the importance and value of effective safety management and acknowledges at all times that safety is paramount.

Ensure that sufficient skilled and trained resources are available to implement safety strategy and policy.

At Thompson Couplings Limited we maintain high ethical standards with customers, employees, suppliers, the government and everyone else who we encounter.

At Thompson Couplings, we will maintain the Quality System Manual and ensure all our employees comply with the Quality System Manual as applicable to that person's duties and responsibilities.

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